

BOOKING FORM & CONDITIONS

Please make time to read both sides of these conditions & complete the form in BLOCK CAPITALS

FOR YOUR PROTECTION

Lightline Pilgrimages N.A is the North American administrative office of Lightline Pilgrimages Limited that holds an Air Travel Organiser's Licence issued by the Civil Aviation Authority which requires a full financial bond for all customers' money held for clients traveling through the UK.



ATOL LICENCE NO 9693.

BOOKING CONDITIONS -These conditions are construed in accordance with English Law and are subject to the sole jurisdiction of the Courts of England and Wales.

1. MAKING A BOOKING & PAYMENTS
When you make your booking you must complete this booking form accepting on behalf of yourself and all your party the terms of these booking conditions and pay a **deposit of \$500 per person**. If a booking is made within 12 weeks of departure the full amount of the tour must be sent with the completed form. **The balance of the amount is payable before February 4th, 2010.** The booking is not accepted until the date shown on the confirmation invoice is sent to you. If

the booking is not accepted the deposit will be refunded. **Travel insurance is not included in the price but is a condition of booking.**

2. OUR RESPONSIBILITY TO YOU

Every effort will be made to operate all tours as advertised, but the Company reserves the right at its discretion to modify or cancel any flight, schedule, accommodation or arrangement. It is unlikely that we will have to make any changes to your tour, but we do plan the arrangements many months, or years in advance. Sometimes we may need to make changes, which we reserve the right to do at any time. We cannot guarantee that every part of the itinerary advertised in the brochure will be followed or that the duration of each visit along the route will be as advised.

Lightline Pilgrimages reserve the right to decide whether to omit any such visits or parts of the itinerary, where to include additional visits, whether to deviate from the advertised itinerary without notice. Provided such decision is reasonably taken, Lightline pilgrimages shall be under no obligation or liability to the Client. Most changes are very minor, but where they are significant, we will inform you when you book, or, if you have already booked, as soon as is reasonably possible if there is time before your departure. If a major change becomes necessary, we will inform

you as soon as is reasonably possible if there is time before your departure. You then have the choice of either:-

- a. Accepting the changed arrangements as notified to you
- b. Purchasing another available tour from us
- c. Canceling your tour. If in these particular circumstances, you cancel, all money paid to us will be refunded to you. We also reserve the right in any circumstances to cancel your tour and, in this event we will return to you all money you have paid us or will offer you an alternative available tour to purchase of comparable standard.

Please note that we are not liable for any consequential financial loss or incidental expenditure other than the tour price stated in the confirmation invoice.

3. CHANGES TO YOUR TOUR

If war, terrorist activities either threatened or actual, industrial action either threatened or actual, civil unrest closure of airports or any other event outside the control of the Company either delays or extends the tour or compels a change in the tour arrangements, the Company cannot accept liability for any resulting loss, damage or expense and any refund will be subject to the deduction of reasonable expenses.

4. CANCELLATION & CHARGES

Any cancellation by you of a definite reservation must notify Lightline Pilgrimages NA in writing and will take effect on the day this is received in our offices. If cancellation occurs before the departure, the following cancellation charges will be payable by you:-

<u>PERIOD</u>	<u>CHARGE</u>
Over 90 days notice	Deposit
90 to 45 days	75%
Within 45 days of departure	100%

NOTE: If the reason for cancellation is covered under the terms of your insurance policy, you will be able to reclaim these charges, less excesses and insurance premiums.

5. OPERATIONAL NUMBERS

Unless specified otherwise the minimum number of persons required for most tours to take place is 15 persons. If this is not achieved, we reserve the right to continue to operate (with Driver/Guide), or to cancel the tour no later than 4 weeks prior to departure in which case all moneys paid to us for the tour will be refunded.

continued overleaf

PLEASE CUT HERE & SEND THE COMPLETED BOOKING FORM TO :

LIGHTLINE PILGRIMAGES NA, 4451 RAMONA DRIVE, RIVERSIDE, CA 92506-1179

To be a pilgrim
A pilgrimage to the Holy Land
 led by
The Most Rev'd Frank Griswold
 and
The Rev'd Dr. Louis Weil
27 April - 8 May 2010

PASSENGER DETAILS

Surname	First name As appears in passport	Name by which you like to be known	Mr/Mrs Dr/Rev	Nationality	Date of birth	Passport Number	Date of Issue	Date of Expiry

ACCOMMODATION

Twin/Double Room
with named fellow passenger

Share of Twin Room with fellow
pilgrim that is willing to share

Single Room
at a supplementary
cost of \$439

REMARKS / SPECIAL DIET

For official use

INV ____ / ____
RCD ____ / ____

SFO

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6. CONDITIONS OF CARRIAGE

Any flight scheduled or otherwise forming part of the arrangements will be subject to the Conditions of Carriage of that airline. Some of these will limit or even exclude liability and conditions are the subject of International Agreements between countries.

7. LOSS OR DAMAGE TO LUGGAGE

The Company is only liable for loss of or damage to baggage caused directly by its negligence. Valuable items are at all times at the customer's risk and should be insured accordingly.

8. DISSATISFACTION

In the event of any dissatisfaction with the accommodation or any other service provided by the Company the matter must be reported immediately to either your Tour Leader, Guide, local representative or agent so that action can be taken to remedy the problem. Unless the Company is given such notice it can accept no responsibility. The Company expressly disclaims any liability for loss, damage or inconvenience arising and of the act or failure or neglect of any third party including (but not limited to) airlines and ground handlers.

9. TOUR PRICING

The prices quoted for these tours are based on known costs and exchange rates when tours are planned. The Company reserves the right to levy a surcharge in the event of any material variation in such costs and rates such as transportation costs and fuel; dues, taxes or fees; or exchange rates applied to particular purchases. Even in such cases, we will absorb an amount equivalent to 2% of the tour price (excluding insurance premiums and any amendment charges). Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% on the tour price you will be entitled to cancel the tour with a full refund of all money paid. Should you decide to cancel because of this, you must do so within 14 days from the issue date printed on the invoice, which includes the surcharge.

Since we have to absorb increased costs equivalent to 2% of the tour price, there will be no reduction in the price of the tour in the event of a favorable variation in costs or exchange rates. Prices will not be increased within 14 days of departure.

10. ROOM SHARING ARRANGEMENTS

All prices are quoted on the basis of two persons to a room. Single room accommodation is limited and may not always be available. If you are traveling

alone but wish to share, we shall endeavor to find a suitable traveling companion but if this is not possible we will allocate you a single room and charge you only half the applicable single room supplement stated in the brochure. In this instance, a separate Invoice will be issued 14 days before departure.

11. PASSPORTS AND VISAS

A full valid passport (valid for at least seven months after your planned return) is required for all tours featured. It is important that the first name and surname on the air ticket matches those on the passport, otherwise the passenger may not be able to travel and any applicable insurance will be ineffective

12. PASSPORTS & VISAS (OTHER NATIONALS)

Holders of passports other than U.S., British or Irish should contact Lightline for advice on whether or not a Visa is required. Other nationals should ensure they comply with formalities. Lightline can not be held responsible for Foreign Nationals not complying with Passport or Visa requirements.

13. HEALTH

At the time of printing there are no compulsory vaccination requirements for the tour featured in this brochure. However we advise you to contact your doctor for advice.

TRAVEL INSURANCE

All customers are required to have medical Insurance to cover any medical problems that might arise abroad, plus insurance to cover serious illness and the repatriation of their body in the vent of death. Customers are also recommended to have insurance cover for the loss of baggage and personal effects, and missed or disrupted travel plans.

This pilgrimage is operated by:



Lightline Pilgrimages

Epping, Essex,
England CM16 7PE
Tel: +44 208 281 4882



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PLEASE COMPLETE BOTH SIDES OF THIS FORM IN BLOCK CAPITALS THROUGHOUT

Please complete this form and send it to:

Lightline Pilgrimages NA,

4451 Ramona Drive, Riverside, CA 92506-1179

Tel: (951) 906 3185 Email: FrConrad@lightline.org.uk

Please make your checks payable to: "LIGHTLINE PILGRIMAGES NA."

TOUR PAYMENT

Deposit (per person) @ \$500 = \$

TOTAL ENCLOSED = \$

I have read and understand the terms and booking conditions applicable to this tour and I accept them on my behalf and on the behalf of all other persons named on this booking form. At the time of making this booking no circumstances are known which are likely to lead to the cancellation or the curtailment of the pilgrimage by any person. I would like all correspondence to be sent to my address.

YOUR ADDRESS

Address

Address City

State Zip code

Daytime Tel Evening Tel

Email address :

Signature Date